Sydney Kramer

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Education

Southern New Hampshire University January 2027

Bachelors of Arts in Game Art and Development

Montclair State University Bachelors of Fine Arts in Animation and Illustration

The Essential Art Department

 Designing for Themed Entertainment

Activities

Themed Entertainment Association

September 2022 - Present

Women in Animation Member

October 2020 - Present

Open House Volunteer

October 2019 - March 2022

Art Society Secretary

August 2019 - May 2022

Skills

- Adobe Photoshop
- **♦** Illustrator
- InDesign
- Microsoft Office Suite
- Maya
- ◆ Z-Brush

Experience

Attractions Operations - *Walt Disney World Resort* May 2025 - Present

- Operating the Jungle Cruise attraction as a Skipper at the Walt Disney World Resort
- Ensuring safety for Guests and Cast Members by providing multiple safety spiels, handling emergencies, and utilizing ADA standard equipment
- Entertaining Guests with personalized experiences through strong improvisational skills and focusing on creative storytelling throughout the attraction
- Previously an operations Cast Member at Star Wars: Rise of the Resistance (2022-2023)

Events Guide - *Universal Destinations and Experiences* October 2025 - Present

- Supporting the set-up and strike of daily parades, Youth events, and Corporate events
- Ensuring Guest satisfaction by answering questions and sharing opportunities for experiences throughout Universal

Production Coordinator - *Encore! Performing Arts* November 2024 - Present

- Production Coordinator during the 2025 Hunchback of Notre Dame performance at the Dr. Phillips Center in Orlando
- Providing support throughout production by scheduling meetings, maintaining and distributing notes, and serving as the point of contact for the Production Manager

Sales Relief Coordinator - *Walt Disney World Resort* February 2023 - May 2025

- ◆ Facilitator for *Live Your Story*, a required class for *Star Wars: Galaxy's Edge* Cast Members
- Promoted to a coordinator proficient role managing labor, creating hourly revenue and KPI reports, and upholding a maintenance log for all work order requests
- Conducted quality assurance both on and off-stage to provide a Show ready and Safe experience for Guests and Cast
- ◆ Partnered with Entertainment performers, including Equity, to adhere to schedules and create an immersive themed experience for Guests